



### **General rules for the acceptance of pets**

Established to make your stay as pleasant as possible and to guarantee the comfort of the other guests staying with us.

- It will be considered to admit more than one pet per cabin (Magic Costa Blanca reserves the right not to accept the reservation). All our accommodations allow guide dogs (It is recommended to inform the hotel in advance).

- Only dogs and cats are allowed (no weight limit). Birds, reptiles and other animals are not allowed. Dogs of breeds considered Potentially Dangerous are not allowed. - Each 'pet friendly' accommodation has a limited quota and a specific type of room in which to accommodate pets, in order to avoid inconveniences such as allergies to other customers. - The pet owner is obliged to keep the pet in hygienic and sanitary conditions. It is compulsory to bring the pet's licence (cats) or passport (dogs) with valid documentation, otherwise it will not be allowed to stay. Your dog must be microchipped, vaccinated against rabies (compulsory for cats) and dewormed.

- The owner is responsible for any damage or nuisance caused by their pet to third parties or furniture. In the event of such damage, the amount of the damages caused during the stay will be charged in the final bill. The establishment reserves the right to offer the relocation of the animal in a residence or its expulsion in the event of nuisance or damage.

- Magic Costa Blanca reserves the right to refuse admission to pets that cause a nuisance to other guests or behave inappropriately during their stay.

- At all times the client is responsible for their pet and its behaviour.

- The pet will be allowed inside the room and in the areas specially designed for them (please confirm with reception which ones they are). It may only pass through the communal areas (areas where it must be kept on a leash) to access these areas. It is strictly forbidden for animals to enter other areas such as restaurants, bars, games rooms, etc.

- Pets are not allowed to relieve themselves on the premises. - Your pet must be kept on a leash at all times when entering or leaving the facilities, as well as in the communal areas where the animal is allowed to walk.

- Your pet may be left alone in the room (it is recommended to avoid doing so for long periods), but guests should avoid possible disturbances such as barking or crying and possible damage.

- Guests are asked not to let their pets on the beds or sofas. - When the animal is not in the room, please inform the staff so that they can clean up after it.

- Pets may not be bathed in the bathrooms, showers or jacuzzis in the rooms, nor may towels be used to dry them.

- In order to stay with pets you must make your reservation in the rooms available at the pet rate subject to availability. Your booking includes a welcome pack for your pet. If you wish to stay with more than one pet, you must book an extra pack for each pet, according to the dates of your stay (The accommodation reserves the right to accept the booking).

- The time of entry to the cottage is regulated by law, however, we will try to have your cottage ready as soon as possible so that you can enter with your pet. While it is ready, you can make use of the resort facilities and wait with your pet in the spaces provided (currently - the Robin Forest Café terrace).

Rules subject to change or update. Before booking you must make sure that you have contracted the corresponding package rate and confirm with Reservations that you are travelling with a pet. Do not forget to provide a signed copy of this document as proof of acceptance of conditions. We thank you for complying with these rules and hope you have a pleasant stay in our accommodation.

Client's signature